

Refund Policy for Crowdfunding Customers Outside the U.S., Canada, and Countries Recognizing CE Certification

Who this policy applies to

This Refund Policy applies to LynQ Indiegogo Backers (“Backers”) and LynQ BackerKit Backers (“Backers”) with shipping addresses located in countries outside of the United States, Canada, and countries recognizing CE Certification (“FCC, IC, & CE Certification Regions”), these countries include:

Argentina	Israel	Saudi Arabia
Australia	Japan	Serbia
Brazil	Korea	Singapore
Brunei Darussalam	Kuwait	Taiwan
Chile	Macao	Thailand
China	Malaysia	United Arab Emirates
Colombia	Mexico	Vietnam
Hong Kong	New Zealand	Virgin Islands
India	Peru	
Indonesia	Philippines	

If any Backers have the option to change their address to one located in the United States or Canada we can ship your perks / add-ons / pre-orders to the U.S. and Canada. Please use the form to request a Change of Address [here](https://forms.gle/Z8MxxeTdAxVtzcRz6) (https://forms.gle/Z8MxxeTdAxVtzcRz6). LynQ devices shipped to the U.S or Canada are certified to meet compliance regulations in those countries. Any Change of Address requests sent via email will not be processed, all requests for Change of Address must be processed using the form linked above. Please allow 2 weeks to process requests for Change of Address.

LynQ Technologies, Inc. Refund Policy Outside the FCC, IC, & CE Certification Regions

LynQ Technologies, Inc. (“LynQ”) will not be able to fulfill Indiegogo perks and BackerKit add-ons / rewards to Backers with shipping addresses outside the FCC, IC, & CE Certification Regions defined above. LynQ will process refunds for contributions these Backers made on Indiegogo and/or BackerKit per the policy specified on those platforms. More information on Indiegogo’s policy for refunds can be found [here](https://support.indiegogo.com/hc/en-us/articles/526876-Refunds-Can-I-get-my-money-back-) (https://support.indiegogo.com/hc/en-us/articles/526876-Refunds-Can-I-get-my-money-back-) and [here](https://www.indiegogo.com/about/terms) (https://www.indiegogo.com/about/terms). More information on BackerKit’s policy for refunds can be found [here](https://www.backerkit.com/terms_of_service) (https://www.backerkit.com/terms_of_service).

LynQ will make the best effort to refund contributions directly in the Indiegogo and / or BackerKit platform. If direct refunds can not be processed, refund payments will only be processed using the PayPal payment services. More information about receiving PayPal payments can be found [here](https://www.paypal.com/gf/smarthelp/article/how-do-i-get-paid-using-paypal-faq1750) (https://www.paypal.com/gf/smarthelp/article/how-do-i-get-paid-using-paypal-faq1750).

Process for Refund Request

The Backer must submit a completed Request for a Refund form found [here](https://forms.gle/fDj5d31TTns7em8A7) (https://forms.gle/fDj5d31TTns7em8A7). This form is used to help collect information from the Backer and streamline the processing of refund requests. Refund requests will be processed in the order they are received. Any requests via email will not be processed, all refund requests must be processed using this form.

Allow up to 6 months for processing each Request for a Refund.

Who this policy does not apply to

This Refund Policy does not apply to Backers with shipping addresses located in the United States, Canada, and the following countries recognizing CE Certification (“FCC, IC, & CE Certification Regions”):

Austria
Belgium
Bulgaria
Croatia
Cyprus
Czechia
Denmark
Estonia
Finland
France
Germany
Greece
Hungary

Iceland
Ireland
Italy
Latvia
Liechtenstein
Lithuania
Luxembourg
Monaco
Netherlands
Norway
Poland
Portugal
Romania

Russia
Slovakia
Slovenia
South Africa
Spain
Sweden
Switzerland
Turkey
Ukraine
United Kingdom
Zambia